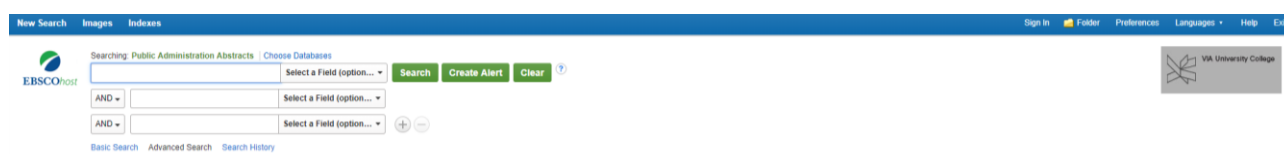


## Public Administration Abstracts



Public Administration Abstracts indekserer bøger og artikler inden for væsentlige områder af offentlig administration, teorier inden for offentlig administration, politiske analyser og implementering og evaluering inden for området. Der indekseres mere end 93.600 enheder. Geografisk er der stor vægt på USA, men alle geografiske områder er medtaget

Indholdet er indekseret tilbage til 1923

PAA indeholder desuden en stor mængde illustrationer af talmateriale fra undersøgelser og illustrationer af teoretiske modeller. Basen indeholder abstracts over materialerne.

Der er links til fuldtekstartikler fra VIAs leverandører

### Sprog

Søgesproget er engelsk. I søgeresultatet kan der godt optræde artikler på andre sprog.

### Trunkering

? = erstatter ét bogstav i søgeordet (f.eks. wom?n søger på woman og women)  
\* = søger på alle endelser af søgeordet (f.eks. market\* søger på market, markets, marketing, etc.)

## Sådan søger du i databasen

New Search Images Indexes

EBSCOhost Searching: Public Administration Abstracts | Choose Databases

Select a Field (option...)

Search Create Alert Clear

AND Select a Field (option...)

AND Select a Field (option...)

Basic Search Advanced Search Search History

**Søgeordene** indtastes i søgebjælkerne

**Select a Field:** Her kan du definere, hvor dine søgeord skal stå. Vælg f.eks.:  
AB=abstract  
SU=subject term

Du kan kombinere dine søgeord ved at anvende **AND, OR, NOT**

**AND:** Finder artikler, der indeholder alle søgeordene

**OR:** Finder artikler, der indeholder mindst ét af søgeordene

**NOT:** Finder artikler, der kun indeholder det ene søgeord men ikke det andet

## Søgetips

**Frasesøgning:** Sæt citationstegn rundt om to eller flere ord for at søge dem som en sammenhængende frase (f.eks. "public management").

I topbjælken under **Images** kan du søge på illustrationer af talmateriale fra undersøgelser og illustrationer af teoretiske modeller.

New Search Images Indexes

EBSCOhost Searching: Public Administration Abstracts | Choose Databases

Select a Field (option...)

Search Create Alert Clear

AND Select a Field (option...)

AND Select a Field (option...)

Basic Search Advanced Search Search History

# Søgeresultat

**Refine Results** Search Results: 1 - 20 of 14,794

Current Search: Proximity within five words: public administration

Limit To: Linked Full Text, Scholarly (Peer Reviewed) Journals, Publication Date: 1923 - 2018

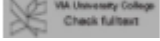
Source Types: All Results, Academic Journals (12,230), Magazines (702), Reviews (363), Trade Publications (228)

Subject

- The Following of American Public Administration.**  
By: Durant, Robert F.; Rosenbloom, David H. American Review of Public Administration. Oct2017, Vol. 47 Issue 7, p19-736. 18p. DOI: 10.1177/0275074015627218.  
Subjects: PUBLIC administration -- United States; ADMINISTRATIVE efficiency; NEW public management; RATIONAL-legal authority; EQUITY
- Positivism, Evolutionism, and Public Administration: The Work of Valentin Letelier (1886-1917).**  
By: Barria Traverso, Diego. Administrative Theory & Praxis (M.E. Sharpe). Dec2017, Vol. 39 Issue 4, p275-291. 17p. DOI: 10.1080/10041006.2017.1381400.  
Subjects: LATIN America; PUBLIC administration; POSITIVISM; BUREAUCRACY; LETELIER, Valentin, 1852-1919
- Integrating Qualitative Data Analysis Software into Doctoral Public Administration Education.**  
By: Sapat, Aika; Schwartz, Lorena; Esnard, Ann-Margaret; Sevordor, Emefa. Journal of Public Affairs Education. Fall2017, Vol. 23 Issue 4, p959-978. 20p.  
Subjects: PUBLIC administration -- Study & teaching (Continuing education); GRADUATE students; GRADUATE student mobility; QUALITATIVE research; RESEARCH management
- Mass media and bureaucracy-bashing: Does the media influence public attitudes towards public administration?**  
By: Rölle, Daniel. Public Policy & Administration. Jul2017, Vol. 32 Issue 3, p232-258. 27p. DOI: 10.1177/0952076716658798.  
Subjects: MASS media; BUREAUCRACY; PUBLIC administration
- THE OPPORTUNITIES AND LIMITATIONS OF USING MECHANICAL TURK (MTURK) IN PUBLIC ADMINISTRATION AND MANAGEMENT SCHOLARSHIP.**

**Refine results:** Her har du mulighed for at præcisere din søgning. Du kan f.eks. afgrænse på udgivelsesår eller tilføje flere emneord, som du finder under Subject.

## Adgang til artiklerne:

Vælg  for at se, om VIA Bibliotekerne har adgang til den fulde tekst. PlumX Metrics giver dig statistiske oplysninger om fx citationer

## Klik på titlen og få flere oplysninger og muligheder

Stakeholder Engagement and Public Information Through Social Media: A Study of Canadian and American Public Transportation Agencies.

Authors: Manetti, Giacomo<sup>1</sup> giacomo.manetti@unifi.it; Beffucci, Marco<sup>1</sup>; Bagnoli, Luca<sup>1</sup>

Source: American Review of Public Administration. Nov2017, Vol. 47 Issue 8, p991-1009. 19p.

Document Type: Article

Subject Terms: STAKEHOLDER theory; PUBLIC transit; SOCIAL media; DIALOGIC theory (Communication); PUBLIC records; TRANSPORTATION agencies; TRANSPARENCY in government; PUBLIC administration

Author-Supplied Keywords: dialogic accounting; public management; public transportation; social media; stakeholder engagement

Abstract: This study uses theories on dialogic accounting to assess whether online interaction through social media is used as a mechanism of public information and stakeholder engagement by Canadian and American public transportation agencies. We embraced a quantitative methodology in which content analysis was performed on the Facebook and Twitter accounts of 35 transit operators in Canada and the United States. We categorized the contents of 1,222 Facebook posts and 2,615 tweets, assessed which level and what type of interaction was effectively reached for every category, tracked whether and how agencies reply to comments on their posts, and assessed the general tenor of the discussion. Our results show that public transportation agencies often take advantage of their presence on social media to provide the public with information on their services and to perform activities associated with stakeholder engagement. However, we have found some significant differences in the utilization of social media by public transportation agencies, all of which are discussed in the "Conclusion" section of this article. Twitter is most often used for public information messages, while Facebook appears to be used more to publish content in a dialogic perspective that creates two-way, collaborative conversations with users. In terms of practical implications, our study suggests that a broader and more continuous commitment to interaction between users and stakeholders on social media would create new opportunities for improving transparency and, indirectly, the services of public agencies. [ABSTRACT FROM AUTHOR]

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Full Text Word Count: 14949

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DOI: 10.1177/0275074016649290

Accession Number: 125738655

Tools: Google Drive, Add to folder, Print, E-mail, Save, Cite, Export, Create Note, Permalink, Share

**Export:** Giver dig mulighed for at gemme referencen i Mendeley eller Zotero. Vælg RIS Format.